

## **#12 ITS Connect Now**

***Elite Club #30 February 2018***

We've all heard the importance of a handwritten note, especially in the era of texts, emails, and social media posts. However, I would venture to guess that none of us are finding ourselves with an abundance of time to go to a store to pick up a new stack of note cards, write a heartfelt message to everyone we'd like to reach out to, then find the stamps we've inevitably lost track of somewhere in our office for the hundredth time, and finally make it to the post office to mail these notes. One of our preferred vendors has come up with a solution to this problem, by functioning as a one-stop shop for handwritten notes, all from the convenience of an iPhone or iPad. **Felt**, has been an FNF vendor partner for almost two years, and have consistently come up with new updates and ways to enhance their product, but benefit our employees.

Felt provides it's users with several options when it comes to "snail mail," all based on the same concept, selecting a card from their electronic library, writing a note using a stylus on our iPad, and inputting an address for the intended recipient. Their products range from a simple, beautifully designed, card, to add ons such as flowers or gift cards. Now, Felt has gone one step further to make the lives of their customers just a little bit easier. Their most recent update will include a new feature that will allow users to send mail to anyone else in the system, even if the sender doesn't know the recipients address, just by entering their name. If you'd like to send a card, but don't have the address of the recipient readily available, simply enter their name and, if they too have a Felt account, their address will be pulled from the system, and your mail will be sent to them, hassle free! This is a huge advantage for us, imagine leaving an appointment with a new client, or hanging up after a first phone call, and sending a handwritten note without needing anything more than a client's name!

Contact your FNTG Connect Team Solution Specialist today to learn more, or simply contact [fntgconnect@fnf.com](mailto:fntgconnect@fnf.com) for additional information!